

# GTS Backup

A comprehensive solution for data backup

Managed and ICT solution



GTS Backup is designed to protect and ensure the business continuity of customers' data whether located in GTS Data Centers or in customers' locations. The solution delivers foolproof, cross-platform data backup, recovery and data archiving. Backup may be fully managed by GTS engineers or by the customer, delivering a full spectrum of backup & recovery plans to Business and Enterprise customers.

## SERVICE BENEFITS // SCALABILITY, AVAILABILITY, PERFORMANCE

- **Disk-to-Disk backup** – fast and on demand data backup/recovery
- **Predefined and configurable backup policies**
- **Business & Enterprise customer oriented** – award winning CommVault backup software with Cisco/Dell hardware infrastructure
- **Customer Portal** – for the self-managed service variant (backup task monitoring, alerting and reporting)
- **Professional Services** – option of having the backup service managed by a GTS engineer
- **Restore data on-demand** – no need to search through the whole disc, just use the customer portal or backup agent to restore data in real time
- **Full machine or one file** – backup and restore entire virtual machines, particular files or databases from your virtual or physical servers
- **Predictable costs** – no need to make a large investment in backup infrastructure as the service is available for a monthly fee adjusted to current needs
- **Disaster Recovery ready** – the service may be bundled with Dedicated Internet access, IP VPN or Ethernet connectivity for backing-up from remote locations
- **Excellent geographical reach** – available throughout the CEE region
- **Guaranteed Service Level Agreement and 24x7x365 customer service**

# GTS Backup

## // PRODUCT DESCRIPTION

GTS Backup is designed to ensure successful and timely backup / res-

toration of all customer data. This service can be used for data stored

in GTS Data Centers or on servers in customers' locations

SERVICE VARIANTS:
<b>Standard</b> managed by the customer
<b>Managed</b> managed by GTS engineers

	STANDARD	MANAGED
Backup system maintenance	GTS	GTS
Configure backup tasks	Self-managed	GTS
Perform backup	Self-managed	GTS
Restore backup	Self-managed	GTS
Monitor backup accuracy	Self-managed	GTS
Monitor backup tasks online	Self-managed	Self-managed
Set alerts & notifications	Self-managed	Self-managed
Generate Reports	Self-managed	Self-managed

## // TECHNICAL PARAMETERS

- Fast, efficient and reliable disk-to-disk backup (+ data replication)
- Windows, Linux, Mac and Unix file systems ready
- Microsoft Exchange Server, Microsoft SQL Server, Oracle, Lotus Notes, MySQL and many more
- Predefined set of backup policies
- Full or partial data restoration within the selected backup period
- Automated alerts, standard reporting and customizable searches
- Encrypted connection between backup source and backup platform with customer's choice of encryption strength
- Unlimited backup capacity starting at 100 GB according to customer requirements

## // CONNECTION SCHEME

